



"Using Routine Data to Measure and Improve Safety and Quality of Hospital Care ".

Dr Stephen Duckett, Chief Executive of the Centre for Healthcare Improvement in Queensland Health

Wednesday 3 December at 5pm at the Offices of CHERE in Mary Anne House, Faculty of Business, UTS, Level 4, 645 Harris Street, Haymarket, NSW 2000

You are invited to a free public lecture presented by the Health Services Research Association of Australia and New Zealand (HSRAANZ). The Lecture will follow the HSRAANZ's AGM but is open to members and non-members of the Association. Light refreshments will be served afterwards.

**Space is limited so please RSVP by Friday 28 November, 2008 to sarah.green@chere.uts.edu.au (indicating if you will stay for drinks).
Map: <http://www.uts.edu.au/about/mapsdirections/citymap.html>**

Abstract

This paper outlines results from a program of work which uses routine data to measure adverse events in hospitals: can we use the routine data to estimate adverse events? How many are there amongst overnight patients? What are the in-hospital costs of these? What would happen if we took adverse events out of the payment formula? What types of patients are most affected? Measurement is good, doing something about adverse events is better! The paper goes on to talk about how we use routine data (appropriately risk adjusted) in Queensland to monitor adverse events and encourage action in hospitals to respond to identified issues, with a passing discussion about public reporting. Queensland's experiment with 'pay for performance' will also be discussed.

Dr Stephen Duckett PhD, DSc, FCHSE, FASSA - Stephen Duckett is an economist, is Chief Executive of the Centre for Healthcare Improvement in Queensland Health. He was Secretary of the Australian Health Department from 1994 – 1996 and has held leadership positions in the Victorian Health Department, at La Trobe University and as Chair of the Boards governing The Alfred and the Brotherhood of St Laurence. He is a member of the National Health and Hospitals Reform Commission.

HSRAANZ

The Health Services Research Association of Australia and New Zealand (HSRAANZ) was established in 2001 to facilitate communication among researchers and between researchers and policymakers, to promote education and training and to build capacity in health services research in Australia and New Zealand. Individual and corporate memberships (centres and groupings of health services researchers) are available and benefits include an optional discounted subscription to the Journal of Health Services Research & Policy. **For more information about the HSRAANZ contact the Executive Officer, Sarah Green on 02 9514 4723 or sarah.green@chere.uts.edu.au or visit our website at <http://www.hsraanz.org>.**