



MONDAY 5 DECEMBER 2011

0800	Registration
08:45-09:15	<p>Welcome to Country Chair: Jackie Cumming, Health Services Research Centre, Victoria University of Wellington Room: Ballroom B&C</p> <p>Palti Kuru Paitya - Paitya Dance Group Kaurua Elders- Aunty Georgina Williams and Uncle Lewis O'Brien</p>
09.15-09.45	<p>Official Opening Prof Chris Baggoley, Chief Medical Officer</p>
09:45-11:00	<p>PLENARY SESSION 1</p> <p>Success Stories: Big Impact Health Services Research</p> <p>Chair: Julie Ratcliffe, Flinders Centre for Clinical Change and Health Care Research, Flinders University Room: Ballroom B&C</p> <p>Prof Paul Glasziou, Bond University, Australia</p> <p>Prof Jon Nicholl, University of Sheffield, United Kingdom Designing emergency and urgent care systems</p>
11.00	<p>Morning tea</p> <p>Launch of Legally Invisible: How Australian Laws Impede Stewardship and Governance for Aboriginal and Torres Strait Islander Health by Dr Tom Calma, former Social Justice Commissioner, on behalf of the Lowitja Institute. Balcony Rooms 1 and 2.</p>

11:30-
13:00

Concurrent sessions 1A - 1E

1A Economic evaluation

Chair: Dr Adam Elshaug, NHMRC Sidney Sax Public Health Fellow, Department of Health Care Policy, Harvard Medical School
Room: Ballroom A

[1a.1](#) Measuring the economic impact of speech impairment on academic achievement and social wellbeing: A study of the Longitudinal Study of Australian Children

Paula Cronin CHERE

[1a.2](#) An international survey of public engagement practices in Health Technology Assessment

Jennifer Whitty Griffith University

[1a.3](#) Criteria for assessing strength of evidence for surrogate outcomes and application to health economic evaluation and modelling

Kim Dalziel University of South Australia

1B Indigenous issues

Chair: Dr. Lynne Russell (Pere). Health Services Research Centre, Victoria University of Wellington
Room: Balcony 1&2

[1b.1](#) Aboriginal Community Controlled Health Organisations and Government Funders: Accountability relationships to whom and for what?

Kim O'Donnell Flinders University

[1b.2](#) Examining the Role of Governance Structures in the Planning of Health Reform in Aboriginal Health

Margaret Kelaher Centre for Health Policy Programs and Economics

[1b.3](#) Reform in the relationship between Aboriginal Community Controlled Health Services and their funding bodies: Northern Territory and Queensland

Judith Dwyer Flinders University

1C Patient preferences

Chair: Elizabeth McGlynn, Director, Kaiser Permanente Center for Effectiveness & Safety Research, USA
Room: Balcony 3&4

[1c.1](#) Met and Unmet Need for Personal Assistance Among Community Dwelling Older People (Aged 75+): Implications for Aging in Place

Laura Wilkinson-Meyers Auckland University of Technology

[1c.2](#) The health related quality of life of informal carers in Australia. Are carers different from non-carers before care-giving commences?

Patsy Kenny University of Technology Sydney

[1c.3](#) A rapid review of patient perspectives on cataract surgery collected using peer-reviewed literature and personal blogs: a comparison with patient interviews

Sophie Hennessy University of Adelaide

1D Health care utilisation

Chair: Dr Andrew Hirschhorn, NHMRC TRIP Fellow, University of Western Sydney
Room: Ballroom B

[1d.1](#) Population exposure to ionising radiation from selected computed tomography examinations in Western Australia 2004-2009

Rachael Moorin Curtin University

[1d.2](#) Healthcare and disability service utilisation following transport-related traumatic brain injury

Khic-Huoy Prang Institute for Safety, Compensation and Recovery Research

[1d.3](#) Relevant, transparent, coherent data: lessons from MyHospitals

Louise O'Rance Australian Institute of Health and Welfare

1E Improving primary care

Chair: Dr Kylie Johnston NHMRC - TRIP Fellow, University of South Australia
Room: Ballroom C

[1e.1](#) The use of paediatric Emergency Departments for the provision of primary health care services: a mixed methods approach

Yvonne Parry Flinders University

[1e.2](#) Rationale and implementation of computerised templates for Indigenous health checks in primary care

Dr Geoff Spurling Inala Indigenous Health Service

[1e.3](#) HealthTracker- A novel decision support system for primary health care

David Peiris The George Institute for Global Health

[1a.4](#) Measuring and valuing health benefits for economic evaluation in adolescence: an assessment of the practicality and validity of the Child Health Utility 9D in the Australian adolescent population

Julie Ratcliffe Flinders University

[1a.5](#) Using discrete event simulation to evaluate the cost-effectiveness of clinical service delivery and organisation

Glenis Crane University of Adelaide

[1b.4](#) The Gudaga Study: an example of descriptive research influencing policy and practice

Elizabeth Comino UNSW Centre for Primary Health Care and Equity

[1b.5](#) Building a national research partnership to improve quality of primary health care services for Indigenous communities - early experiences

Veronica Matthews, Cynthia Croft Menzies School of Health Research

[1b.6](#) Engaging Indigenous health services in a national research partnership to improve the quality of Indigenous healthcare: Facilitators and barriers

Stef Puszka Menzies School of Health Research; Jo Newham University of South Australia

[1c.4](#) Patient satisfaction with nurse-led primary care at the ACT Health Walk-in Centre

Laura Forrest Australian Primary Health Care Research Institute, The Australian National University

[1c.5](#) Patient involvement and information preferences on hospital quality. Results of an empirical analysis

Anke Simon Baden-Wuerttemberg Cooperative State University Stuttgart, Germany

[1c.6](#) Patient Preferences for Rehabilitation Therapy: A Discrete Choice Analysis

Leah Couzner Flinders University

[1d.4](#) Out-of-hospital medical services use by older Australian women with arthritis

Lynne Parkinson Research Centre for Gender, Health and Ageing

[1d.5](#) Colonoscopy requirements for population screening for colorectal cancer in New Zealand

Terri Green Dept of Management, University of Canterbury

[1d.6](#) Potentially Preventable Admissions to South Australian public hospitals

David Banham SA Health

[1e.4](#) Improving health care by acknowledging and supporting the patient-as-professional

Rebecca Taylor Australian National University

[1e.5](#) Characteristics of Frequent Presenters in the hospital Emergency Department: A Tasmanian Perspective.

Sophia Avery Department of Health and Human Services

[1e.6](#) Veterans' Medicines Advice and Therapeutics Education Services (Veterans' MATES): Using administrative claims data to improve primary care practice

Tammy Le Blanc University of South Australia

1300 Lunch, **posters** [Gallery], **Harkness Fellowship Information Session** [Ballroom A]

PLENARY SESSION 2

1400-1530 **Health Services Research and Indigenous Health: Time for Some Inspiration**

Chair: Clive Aspin, Poche Centre for Indigenous Health, University of Sydney

Room: Ballroom B&C

Dr Kerry Arabena

Dr Sue Crengle, University of Auckland, New Zealand

15:00 Afternoon tea

15:30-
16:45

Concurrent sessions 2A - 2E

2A Standards and quality

Chair: Esther Willing,
University of Auckland
Room: Ballroom A

[2a.1](#) Healthcare standards: the opportunity to be better informed, to improve their development and inspire clinical practice

David Greenfield UNSW

[2a.2](#) Understanding the differential consequences of health service targets

Tim Tenbensele University of Auckland

[2a.3](#) Emergency Department Time Targets: Early insights on the antipodean experience

Linda Chalmers University of Auckland

2B Indigenous disparities

Chair: Kim O'Donnell,
Health Care Management
Flinders University
Room: Balcony 1&2

[2b.1](#) Contribution of chronic disease to the gap in adult mortality between Indigenous and other Australians

Lynelle Moon AIHW

[2b.2](#) Rates of coronary procedures for Aboriginal and non-Aboriginal patients admitted with acute myocardial infarction

Deborah Randall
University of Western Sydney

[2b.3](#) Survival differences between Māori and non-Māori New Zealanders with colon cancer: contribution of disease, patient and health care factors

Diana Sarfati University of Otago

2C Practice quality

Chair: Carol Hope NHMRC
TRIP Fellow, Queensland
University of Technology
Room: Ballroom B

[2c.1](#) Quality of primary care and emergency department use: A comparison of Australia, New Zealand and the United States of America

Stephanie Knox University of Technology

[2c.2](#) The value of engaging patients to inspire improvements in health care quality

Karen Luxford Clinical Excellence Commission

[2c.3](#) The relationship between social capital and internal coordination: Evidence from German hospitals

Tristan Gloede University of Cologne

2D Hospital care

Chair: Neil Jones NHMRC -
RANZCR TRIP fellow,
Flinders University
Room: Ballroom C

[2d.1](#) An analysis of the elective surgical blood usage in New South Wales – a population-based linkage project following the implementation of the Blood Watch programme

Jack Chen Simpson Centre for Health Services Research

[2d.2](#) Translating evidence into practice at the population level: is laparoscopic surgery for colorectal cancer an open and shut case?

Jane Young University of Sydney

[2d.3](#) Improving the productivity of elective surgery: a qualitative analysis of a private model in a public hospital

Elizaveta Sopina University of Auckland

2E Medicines issues

Chair: Gisselle Gallego,
Research Fellow,
School of Medicine,
University of Western Sydney
Room: Balcony 3&4

[2e.1](#) An evaluation of nurse and pharmacist independent prescribing in England

Alesha Smith University of Queensland

[2e.2](#) Extended roles of rural healthcare practitioners in medication supply and management: an exploratory study in a rural community in Queensland

Amy Tan The University of Queensland

[2e.3](#) Valuing prescribing services delivered by nurses and pharmacists in general practice in England: Results from a discrete choice experiment

Alesha Smith, University of Queensland

[2a.4](#) Application of realist analysis to understand the effectiveness of Continuous Quality Improvement in complex primary health care environments: an experience in integration of qualitative and quantitative data

Gill Schierhout Menzies School of Health Research

[2a.5](#) Achieving value in healthcare – the forgotten agenda in health services research

Ian Scott Princess Alexandra Hospital

[2b.4](#) Access to primary health care services on First Nations reserves: Implications for resource allocation

Geoff Johnson University of Northern British Columbia

[2b.5](#) Acute rheumatic fever and rheumatic heart disease: disparities between Indigenous and other Australians

Theresa Chau The Australian Institute of Health and Welfare

[2c.4](#) What happens to the ambulance patient in Emergency Department? Using emergency services data to help shape pre-hospital patient pathways

Sophia Avery Department of Health and Human Services

[2c.5](#) Estimating the relationship between hospital performance and health system expenditures with administrative data

Jaikishan Desai Health Services Research Centre, Victoria University of Wellington

[2d.4](#) Improving outcomes and reducing costs by preoperative optimisation of co-morbidities

Clarabelle Pham University of Adelaide

[2d.5](#) Equity of access and variation in general surgeons' clinical judgements of patient priority

Greg Martin Victoria University of Wellington

[2e.4](#) Inappropriate prescribing in hospitalized Australian elderly as determined by the Screening Tool of Older People's Prescriptions

Mohd Shahezwan Universiti Teknologi Mara

[2e.5](#) Preventable medication-related hospitalisations in Australia: an opportunity to reduce harm

Gillian Caughey Quality Use of Medicines and Pharmacy Research Centre, University of South Australia

16:45

Concurrent sessions 3A - 3E

16:45

3A Access

Chair: Margaret Kelaher, Centre for Health Policy, Programs & Economics, University of Melbourne
Room: Ballroom A

[3a.1](#) Identifying and addressing disparities in PHC services utilisation

Petra Bywood, Primary Health Care Research Information Service (PHC RIS), Flinders University

3B Economic hardship

Chair: Marion Haas, Centre for Health Economics Research & Evaluation (CHERE), University of Technology, Sydney
Room: Balcony 1&2

[3b.1](#) Increases in patient co-payment have not disproportionately burdened disadvantaged and distant areas of Australia

Anna Kemp University of Western Australia

3C Trials

Chair: Terri Green, Department of Management, University of Canterbury
Room: Balcony 3&4

[3c.1](#) Triaging patients referred to a community rehabilitation service makes minimal difference to waiting time: a prospective observational cohort study

Katherine Harding La Trobe University / Eastern Health

3D Evaluation

Chair: Alison Pearce, Centre for Health Economics Research & Evaluation (CHERE), University of Technology, Sydney
Room: Ballroom B

[3d.1](#) An inclusive method for gathering client evaluations of health services: The community assessment workshop

Toby Freeman SA Community Health Research Unit, Flinders University

3E Ageing

Chair: Dr Gillian Caughey School of Pharmacy and Medical Sciences, University of South Australia
Room: Ballroom C

[3e.1](#) To what extent will older Australians' need for residential aged care be met in the future?

Binod Nepal National Centre for Social and Economic Modelling

[3a.2](#) Apparent ageism in acute stroke care. Can mixed methods research help us understand what is really happening?

Julie Luker University of South Australia

[3a.3](#) Barriers to delivery of total hip and total knee replacement surgery in public hospitals

Julie Walters University of South Australia

[3a.4](#) Barriers to Accessing dental care for rural dwellers

Dana Teusner Australian Research Centre for Population Oral Health

[3a.5](#) Decomposing inequalities in access to care. A new methodology for health services researchers

Jennifer Stewart Williams University of Newcastle

[3b.2](#) How are households managing financially with the costs of treatment and care for chronic kidney disease in Western Sydney, Australia?

Beverley Essue The George Institute for Global Health

[3b.3](#) The impact of co-morbid chronic diseases on finances and perceived financial prospects

Ian McRae Australian Primary Health Care Research Institute, Australian National University

[3b.4](#) Examining Moral Hazard in China Health Care Reform: A Difference-in-Difference Propensity Score Matching Approach

Jia Yuan Faculty of Business Administration, University of Macau

[3b.5](#) An Equity-Effectiveness Framework linking health programmes and healthy life expectancy David Banham SA Health

[3c.2](#) Costs and cost-effectiveness of one-to-one midwifery care: a randomised controlled trial of caseload midwifery for women at low risk of obstetric complications

Lisa Gold Deakin University

[3c.3](#) The Influenza Pandemic 2009/A/H1N1 Management Policies: A Comparative Analysis of Three Countries

Marina Kunin School of Primary Health Care, Monash University

[3c.4](#) Impact of care planning on potentially preventable hospitalisations

Agnes Vitry University of South Australia

[3c.5](#) Uptake and implementation of Advance Care Planning in Australia: findings of key informant interviews

Joel Rhee University of New South Wales

[3d.2](#) What is medical need? Competing answers and their implications for patient prioritisation

Drew Carter The University of Adelaide

[3d.3](#) ~~withdrawn~~ Everybody's business? Developing a framework to build evaluation into the work of community health services

Julie McDonald Centre for Primary Health Care and Equity, UNSW

[3d.4](#) An evaluation of team characteristics, performance and Human Resource Management for rehabilitation services

David Pereira University of New South Wales

[3d.5](#) On-line education for community pharmacy: exploring the impact of a training programme for provision of opioid substitution treatment (OST)

Amanda Wheeler Griffith University

[3e.2](#) Creating a road map for research on ageing and health: The FUTURAGE project

Stuart Parker University of Sheffield

[3e.3](#) Supporting rural ageing well: reconciling organisational and on-the-ground practice needs

Peter Orpin University of Tasmania

[3e.4](#) Best care for older people everywhere: The toolkit consumer resource

Leslie Dowson National Ageing Research Institute

[3e.5](#) Is It Worthwhile to Invest in Home Care?

Josée Lavoie University of Northern British Columbia

1800-1930

Welcome Reception

Jon Karnon, Department of Public Health, University of Adelaide

TUESDAY 6 DECEMBER 2011

0800 Registration

09:00 PLENARY SESSION 3

Qualitative and Quantitative Data: What are the Opportunities for Health Services research

Chair: David Greenfield, PhD, Senior Research Fellow, Centre for Clinical Governance Research, Australian Institute of Health Innovation, Faculty of Medicine, University of New South Wales

Room: Ballroom B&C

Prof Tony Blakely, University of Otago, New Zealand

Data for planning equitable and cost effective health services - the New Zealand experience

Dr Michele Foster, University of Queensland, Australia

Methods for critical discoveries: Contributions of qualitative research to health services research and policy making

Prof Robyn McDermott, University of South Australia, Australia

Cross-jurisdictional data linkage and policy-relevant research: Ethics, legislation, logistics and governance in SA and the NT

10:15 Morning tea

10:45-12:15 Concurrent sessions 4A - 4E

4A Workforce issues

Chair: Assoc Prof Rosalie Viney, Centre for Health Economics Research & Evaluation, University of Technology, Sydney
Room: Ballroom A

[4a.1](#) Enhancing Equity-Oriented Primary Health Care Delivery: Evidence-Based Strategies for Primary Health Care Organizations

Annette J Browne University of British Columbia

4B Indigenous: community health

Chair: Dr Sue Crengle, Tōmaiora Māori Health Research Centre, University of Auckland
Room: Balcony 1&2

[4b.1](#) Evaluation of an Indigenous community health brokerage service in South West Sydney

Nicholas Zwar University of New South Wales

4C Practice organization

Chair: Dr David Peiris, NHMRC-Heart Foundation TRIP Fellow
Room: Ballroom B

[4c.1](#) Planning a GP Super Clinic: Modelling interdisciplinary collaboration from bricks and mortar to service delivery

Lisa Kettler University of Adelaide

4D Mental health

Chair: Michael Frank, NHMRC NICS-Melbourne Health Fellow
Room: Balcony 3&4

[4d.1](#) Increasing nicotine dependence treatment in mental health hospitals

Paula Wye Hunter New England Population Health

4E Methods

Chair: Dr Robyn Whittaker, Clinical Trials Research Unit, University of Auckland
Room: Ballroom C

[4e.1](#) Methods of estimating admitted patient expenditure for Aboriginal and Torres Strait Islander people

Graz Hamilton AIHW

[4a.2](#) Medical workforce dynamics in Australia: The value of a longitudinal study

Catherine Joyce Monash University

[4a.3](#) The public-private mix of specialists' working arrangements: evidence from the MABEL longitudinal survey of doctors

Anthony Scott University of Melbourne

[4a.4](#) Exploring burnout among midwives working in caseload and standard models of maternity care

Michelle Newton La Trobe University

[4a.5](#) The primary care impact of complementary medicine providers in rural Australia

Jon Wardle University of Queensland

[4b.2](#) Community based health services for Aboriginal and Torres Strait Islander people in rural and remote locations

Clive Aspin Poche Centre for Indigenous Health, University of Sydney

[4b.3](#) Tu Toa Tu Maia: Implementing an Indigenous Gambling Harm Minimisation Model in Community-based Health Services

Laurie Morrison Taupua Waiora Maori Health Research, AUT

[4b.4](#) "We can't actually help them unless they want to be helped": The extent to which Māori health service providers contribute to building more resilient whānau

Amohia Boulton Whakauae Research for Maori Health and Development

[4b.5](#) Institutional racism or merely design flaws: anatomy of a medical specialist outreach program

Maureen Davey Tasmanian Aboriginal Centre and University of Tasmania; Heather Sculthorpe, Tasmanian Aboriginal Centre

[4c.2](#) The Patient Centred Medical Home: Lessons Learned From the USA In Redesigning Primary Health Care to Better Meet the Needs of Consumers

Richard Reed Flinders University

[4c.3](#) Achieving more equitable primary care services: what does community participation add?

Pat Neuwelt University of Auckland

[4c.4](#) The Primary Care Services Improvement Project: A model-based evaluation of primary care-based initiatives in management of patients with type 2 diabetes in Australia

Hossein Afzali University of Adelaide

[4c.5](#) The relationship between staffing models utilizing support workers and patient outcomes in older peoples' community based rehabilitation services

Susan Nancarrow Southern Cross University

[4d.2](#) Community Treatment Orders for Individuals with a Mental Illness: A Focus on Antipsychotic Drug Use

Natasa Gisev University of Sydney

[4d.3](#) Better mental health outcomes for Australians: the Access to Allied Psychological Services projects

Bridget Bassilios Centre for Health Policy, Programs & Economics at Melbourne University

[4d.4](#) The evaluation of a new and innovative component of the ATAPS projects: The Specialist Services for Consumers at Risk of Suicide

Kylie King Centre for Health Policy, Programs & Economics at Melbourne University

[4d.5](#) A process and outcome evaluation of a new primary/secondary integrated care model for mental health service users

Rob McNeill University of Auckland

[4e.2](#) The Asian Pharmacoeidemiology Network (AsPEN): promoting pharmacoepidemiologic research in the Asia-Pacific Region

Nicole Pratt University of South Australia

[4e.3](#) Relationship between clinical control of diabetes and hospitalisation for general practice patients with diabetes: a data linkage study

Elizabeth Comino UNSW Centre for Primary Health Care and Equity

[4e.4](#) Alcohol consumption and the risk of myocardial infarction among men: an application of a marginal structural model

Jenni Ilomaki University of South Australia

[4e.5](#) Comparing in-hospital and 30-day post-discharge hospital standardised mortality ratios

Sanja Lujic University of Western Sydney

[4a.6](#) Implications of complementary and alternative medicine regulation on consumer choice and health care utilisation

Jeam Spinks Centre for Health Economics, Monash University

[4b.6](#) Making sense of complexity: City hospital care for country Aboriginal people

Janet Kelly Flinders University

[4c.6](#) Projecting demand for admitted hospital care

Jim Pearse Health Policy Analysis

[4d.6](#) Don't call me crazy: Re-envisioning mental health services in Aboriginal contexts in Canada

Sarah Nelson University of Northern British Columbia

[4e.6](#) Reliability of self-reported doctors' visits and medication use among patients with colorectal cancer

Louisa Gordon Griffith University

12:15 Lunch, **posters** [Gallery] and **ERGO Lunchtime Session: Navigating a Career in HSR – What are the options?** [Ballroom C]

13:30-15:00 **Concurrent sessions 5A - 5E**

5A Learnings

Chair: Michelle Irving (TRIPS fellow)

Room: Ballroom A

[5a.1](#) Intentionally-created communities of practice for health policy learning

Deborah Gleeson School of Public Health and Human Biosciences, La Trobe University

[5a.2](#) What counts and how to count it: clinicians' understandings of evidence in the context of disinvestment decisions Katherine Hodgetts School of Population Health and Clinical Practice, University of Adelaide

5B Policy issues

Chair: Heather Petty, South Australian Department of Health
Room: Ballroom B

[5b.1](#) Intersectoral action for health through Health in All Policies: what makes it work?

Catherine Hurley South Australian Community Health Research Unit

[5b.2](#) Developing a Systematic Approach Towards Policy and Advocacy at Arthritis Victoria
Geraldine McDonald Arthritis Victoria

5C Practice

Chair: Mary Ryan, NHMRC NICS-CA NCGC Fellow
Room: Balcony 1&2

[5c.1](#) Are health services' information and communication pathways socially excluding?

Lareen Newman Southgate Institute for Health Society & Equity

[5c.2](#) Building Collaboration at the Grass Roots: Health One Mt Druitt, Community Health and General Practitioners
Justin McNab Menzies Centre for Health Policy, University of Sydney

5D Health promotion

Chair: Paula Wye (TRIPS fellow)
Room: Balcony 3&4

[5d.1](#) Giving the offspring a healthy start: Swedish first-time parents' experiences of health promotion and lifestyle change during pregnancy and early parenthood

Kristina Edvardsson Umeå University Sweden

[5d.2](#) Quality Improvement of Imaging Care in the Flinders Medical Centre Emergency Department: the case of the abdominal x-ray
Neil Jones Flinders Medical Centre

5E Allied health

Chair: Dr Helena Frawley, The University of Melbourne (TRIP Fellow).
Room: Ballroom C

[5e.1](#) Designing incentives that support nurses' care quality
Marlene Eggert Australian National University

[5e.2](#) Evaluation of a Community Pharmacy Anticoagulation Management Service utilising point-of-care testing
Jeff Harrision University of Auckland, School of Pharmacy

[5a.3](#) Does clinical leadership matter? Lessons from Respiratory Services Development, Canterbury, New Zealand

Jeff Foote University of Canterbury

[5a.4](#) Three domains of health literacy: Empirical evidence from chronic disease self-management

Alison Short University of New South Wales

[5a.5](#) Changing the dynamics of policy development

Margaret Banks Australian Commission on Safety and Quality in Health Care

[5a.6](#) Integrating evidence into policy and sustainable service delivery: The 'wobbly hub and double spokes' project. Phase 1

Craig Veitch University of Sydney

[5b.3](#) Towards a bio-psycho-social model of health

Leonie Segal University of South Australia

[5b.4](#) Use of evidence in public health policy: a Transport Accident Commission policy content analysis.

Pauline Zardo Monash University

[5b.5](#) Policy capacity in health departments: The interface between policy development and implementation

Alison Hughes La Trobe University

[5b.6](#) Engaging policy makers with an enhanced evidence-base for disinvestment: Case studies of assisted reproductive technologies and pathology testing

Janet Hiller Australian Catholic University

[5c.3](#) What makes successful clinical networks? A qualitative study of stakeholder views of the conditions for and outcomes of successful networks

Elizabeth McInnes Nursing Research Institute SV&MHS & Australian Catholic University

[5c.4](#) Meeting supportive care needs after cancer: a challenge for the health system

Lisa Walton Health Systems Section, University of Auckland

[5c.5](#) Implementation of chronic obstructive pulmonary disease care recommendations: perspectives of hospital doctors and general practitioners

Kylie Johnston University of South Australia

[5c.6](#) Are current health policies failing people with chronic disease as they approach the end of their life?

Teresa Burgess University of Adelaide

[5d.3](#) ~~withdrawn~~ Promoting positive staff-family partnerships in residential aged care settings

Sharon Andrews Menzies Research Institute Tasmania

[5d.4](#) Multiple presentations to the emergency department: A conceptual framework

Katherine Nelson Graduate School of Nursing, Midwifery & Health, Victoria University of Wellington

[5d.5](#) Using continuous quality improvement techniques to improve health promotion in Indigenous primary health care: A feasibility study

Nikki Clelland Menzies School of Health Research

[5d.6](#) Workplace aggression in Australian clinical medical practice – the need for action and change

Danny Hills Monash University

[5e.3](#) Projected impact on demand for dental visits of a social dental insurance scheme

Sergio Chrisopoulos Australian Research Centre for Population Oral Health

[5e.4](#) Community pharmacy moving forward: exploring gaps in organisational culture using Concept Mapping

Shane Scahill University of Auckland

[5e.5](#) The ACT Nurse Led Primary Care Walk-in Centre: How acceptable is it to stakeholders?

Rhian Parker ANU

[5e.6](#) Using concept mapping to determine locally relevant strategies to support Aboriginal Health Workers to quit smoking

Anna Dawson University of South Australia, Harold Stewart, Aboriginal Health Council of South Australia

PLENARY SESSION 4

15:30-
17:00

Innovative Approaches to Health Care

Chair: Karen Luxford, Clinical Excellence Commission

Room: Ballrooms B&C

Cathy Schoen, Senior Vice President, The Commonwealth Fund
Redesigning Primary Care for High Performance, 21st Century Health Systems: Learning from International Patient Experiences and Policy Innovations

Jeffrey Braithwaite Director, Australian Institute of Health Innovation
"And the Oscar for Innovation in health policy goes to....." (a cross system comparison of 'successes' and 'failures')

[Sponsored by the Australian Commission on Safety and Quality in Health Care](#)

17:00

HSRAANZ AGM

Room: Ballrooms B&C

19:00

Conference Dinner National Wine Centre

Acknowledgement of ten years association - Jackie Cumming, Health Services Research Centre, Victoria University of Wellington

WEDNESDAY 7 DECEMBER 2011

0800

Registration

09:00-1030

PLENARY SESSION 5

Managing Incentives in the Health Care System: How Can We Inform Policy and Practice

Chair: Professor Jon Karnon, Department of Public Health, University of Adelaide

Room: Ballroom B&C

Professor Anthony Scott, ARC Future Fellow and Professorial Research Fellow, Melbourne Institute of Applied Economic and Social Research, Australia
Using financial incentives to improve health system performance

Professor David Ben-Tovim, Director, Clinical Epidemiology Unit, Flinders Medical Centre, and Faculty of Health Sciences, Flinders University, Australia
Public Hospitals and the Tragedy of the Healthcare Commons: Close encounters of the third kind?

Suzanne Hill, Chair, Pharmaceutical Benefits Advisory Committee
Providing Incentives through payment recommendations

10:30

Morning tea

11:00

Concurrent sessions 6A - 6E

6A Indigenous issues

Chair: Amohia Boulton,
Whakauae Research Services
Room: Balcony 1&2

[6a.1](#) What's care got to do with it? How exploring Indigenous Australians' engagement with health services for chronic disease offers opportunities to improve care for all Australians

Barry Fewquandie, Ricky Mentha, Indigenous Research Fellows, Kanyini Vascular Collaboration

[6a.2](#) The compounding disadvantage of remoteness and relocation for Indigenous End-Stage Kidney Disease patients

Alan Cass The George Institute

[6a.3](#) The Impact of Medical Relocation on Rural Patients living with Chronic Illnesses: Perspectives from a Canadian Study

Sharon Mah Manitoba Centre for Aboriginal Health Research

[6a.4](#) International comparisons of barriers to care for Indigenous peoples: Lessons from Australia and Canada

Alex Brown Baker IDI Heart and Diabetes Institute

6B

6C CLAHRC Collaboration

Chair: Laura Wilkinson-Meyers, Person Centred Research Centre, Auckland University of Technology
Room: Ballroom A

[6c.1](#) Collaborating to improve health services through research and its implementation.

Sue Mawson Director NIHR CLAHRC for South Yorkshire

[6c.2](#) Making an impact by working on shared principles to address the research practice gap: the experience of CLAHRC-SY

Jo Cooke NIHR CLAHRC for South Yorkshire

[6c.3](#) Bridging the gap between research and practice: the CLAHRC approach to implementation.

Kate Gerrish NIHR CLAHRC for South Yorkshire

6D Harkness Fellowships

Chair: Karen Luxford, Clinical Excellence Commission
Room: Balcony 3&4

[6d.1](#) Enhancing Priority Decision-Making in Comparative Effectiveness Research

Adam Elshaug University of Adelaide; Agency for Healthcare Research and Quality (AHRQ), US Department of Health and Human Services; Harvard Medical School

[6d.2](#) The state of mHealth in the U.S. and implications for us

Robyn Whittaker University of Auckland

[6d.3](#) Cathy Schoen, Senior Vice President, The Commonwealth Fund

6E Health Reform

Chair: Dr Jaikishan Desai Deputy Director, Health Services Research Centre, School of Government, Victoria University of Wellington
Room: Ballroom B&C

[6e.1](#) Australians and health system reform: working well or in need of a complete rebuild?

Shauna Downs Menzies Centre for Health Policy

[6e.2](#) Time for more reform? Where is the structure of the New Zealand health system going? Jacqueline Cumming Victoria University of Wellington

[6e.3](#) The shifting sands of health reform: evaluating the impact on Primary Health Care services

Gwyn Jolley Flinders University

[6e.4](#) Unfinished business: moving New Zealand's primary health system towards a population health focus

Toni Ashton University of Auckland

1200

PLENARY 6

Chair: Professor Jane Hall, Centre for Health Economics Research & Evaluation (CHERE), University of Technology, Sydney

Room: Ballroom B&C

Elizabeth A. McGlynn, Ph.D. Director, Kaiser Permanente Center for Effectiveness & Safety Research, USA

1245

Close

	Posters Monday	Posters Monday	Posters Monday	Posters Tuesday	Posters Tuesday
1	<p>Aboriginal and Torres Strait Islander experiences of health service spaces</p> <p>Tanisha Jowsey Australian Primary Health Care Research Institute</p>	<p>16 Healthcare utilisation following hospitalisation for transport-related injury</p> <p>Rasa Ruseckaite Monash University</p>	<p>31 Hidden from view: The impact on families of caring for someone long term with a catastrophic injury</p> <p>Carolina Bulsara University of Western Australia</p>	<p>46 Evidence into action? Reflections of a primary health care 'knowledge broker'</p> <p>Peter McInnes Australian Primary Health Care Research Institute</p>	<p>61 Decentralisation of health sector: the bumpy road of managing change from policy to practice in India</p> <p>Manmeet Kaur Postgraduate Institute of Medical Education and Research</p>
2	<p>Standing on the shoulders of our ancestors: Servicing the health of Indigenous peoples</p> <p>Lynne Russell (Pere) Victoria University of Wellington</p>	<p>17 The Rural Rheumatology Referral Research Project</p> <p>Esther Lim Arthritis Victoria</p>	<p>32 Patient time spent on health related activity: should this be factored into health service planning?</p> <p>Laurann Yen Menzies Centre for Health Policy, ANU</p>	<p>47 The Arthritis Map of Victoria</p> <p>Claire Hawkins Arthritis Victoria</p>	<p>62 Monitoring of Public health accessing indicators by zip code in Tehran City</p> <p>Shahzad Tebyanian BIHE IT Centre</p>
3	<p>Parents' perceived unmet needs in childhood healthcare services and related barriers – what are the differences between ethnic and Indigenous Australian children?</p> <p>Lixin Ou UNSW</p>	<p>18 Emerging breast cancer imaging devices: A systematic review of their diagnostic and screening effectiveness</p> <p>Thomas Vreugdenburg The University of Adelaide</p> <p>19 How well do junior doctors engage with their health professional colleagues? Perspectives on interprofessional practice in teaching hospitals</p> <p>Jacqueline Milne Australian Institute of Health Innovation UNSW</p>	<p>34 Pain management for people in the community with advanced cancer – addressing the evidence-practice gap</p> <p>Carol Hope Queensland University of Technology</p>	<p>48 Oral Health Literacy of Parents of Preschoolers</p> <p>Arthi Veerasamy University of Canterbury</p> <p>49 Health targets and improving immunisation coverage</p> <p>Esther Willing University of Auckland</p>	

[6](#)

Hauora Hokianga: An integrated model of health care

Mary Finlayson Charles
Darwin University

[8](#)

Evaluation as a facilitator of indigenous development: An example from the Kahungunu Hiko Whenua programme

Amber Logan-Riley Ao
Marama Health
Research/TMG Associates

[21](#) Are older Australians hospital bed-blockers?

Laurie Brown University of
Canberra

[22](#) Advance care planning throughout health requires effective model and policy

Roger Hunt The Queen
Elizabeth Hospital

[35](#) A Controlled Clinical Trial Evaluation of Shared Competencies and Delegation Practice in an Acute Medical Setting.

Melissa Kaltner
Queensland Health

[36](#) Shared follow-up care for early breast cancer – a new model of care

Heidi Wilcoxon Cancer
Australia

Posters Tuesday

[37](#) A framework for the independent evaluation of the ACT Health Walk-In Centre

Jane Desborough
Australian Primary Health
Care Research Institute

[38](#) Veterans' Medicines Advice and Therapeutics Education Services (Veterans' MATES) – Promoting collaboration in the quality use of medicines

Natalie Blacker University
of South Australia

[50](#) Integrated Management of Childhood Illnesses in a resource-poor developing country: pre-implementation health systems status
Habibur Seraji University of
Adelaide

[51](#) Demographic and lifestyle characteristics associated with non-willingness to participate in health promotion programmes among adults of a lower socioeconomic status in Singapore

Charis Ng National
Healthcare Group,
Singapore

[53](#) Trends in antipsychotic dispensing among community and aged-care dwelling veterans

Svetla Gadzhanova
University of South Australia

[65](#) Using Evaluation Research to Manage and Inform Innovation: Social Network Analysis as a Tool for Informing Health Services Transformation in Canada

Werner Muller-Clemm
Canadian Health Services
Research Foundation

[68](#) Assessment of the Implementation of the Health Services Extension Program: The experience of Southern Ethiopia

Nasir Tajure Wabe Jimma
University

<p>9 Equity in Access to Health Care among Indigenous Australians with Chronic Disease</p> <p>Abdolvahab Baghbanian Health Promotion Research Centre, Zahedan University of Medical Sciences</p>		<p>39 Implementation of a chronic disease management register in a regional hospital and healthcare network</p> <p>Paul Dudgeon ANU</p>	<p>54</p>	
<p>10 Toward 'cultural safety' in mental health policy and practice: Lessons from regional aboriginal mental health care reform in British Columbia, Canada</p> <p>Viviane Josewski Simon Fraser University</p>	<p>25 Financial health equity. Intervention for balance and financial stability of national health providing institutions, health promoters and insurers.</p> <p>Itzjak Kadar Antonio Nariño Universita, Colombia</p>	<p>40 Potential healthcare savings from increased consumption of dairy products in Australia</p> <p>James Doidge Health Economics and Social Policy Group, University of South Australia</p>	<p>55 Exploring the perceptions of treatment privacy for methadone and buprenorphine clients dosing at pharmacies in South Australia: a qualitative study</p> <p>Phuong-Phi Le University of Adelaide, SA Health</p>	
<p>11 Diabetes type 2 risk factors, management and health service use according to remoteness of residence</p> <p>Duong Tran University of Western Sydney</p>		<p>41 The core of our practise: Implementing routine nutritional support for women affected by gynaecological cancer</p> <p>Mary Ryan University of Sydney</p>	<p>56 hidden combat against the silent killer:AIDS in Islamic countries</p> <p>Fatemeh Safaeinik Medical Science of Hamedan</p>	<p>71 Networking: the human factor in knowledge exchange</p> <p>Christina Hagger Primary Health Care Research & Information Service</p>
<p>12 Recruitment and Retention of Nurses: An Examination</p> <p>Peter Fairchild University of South Australia</p>		<p>42 Comparison of short-term socio-economic and life satisfaction outcomes for people disabled by illness or injury in New Zealand</p> <p>Sue McAllister University of Otago</p>	<p>57 Mobilizing Community Resources to address HIV/AIDS in Northern British Columbia: A Review</p> <p>Jamie Reschny University of Northern British Columbia</p>	
	<p>28 The Abolition of User Fees in the Jamaican Public Health System: Impact on Users' Access to Health Care Services</p> <p>Adella Campbell Victoria University of Wellington</p>			<p>73 An Information Technology System of Systems Architecture for Healthcare Reform</p> <p>Edward J Cherian George Washington University</p>

[14](#) Patient Safety: Nurse-Related Sentinel Adverse Events and the 10 hour factor

Deborah Rowe University of Auckland/ Auckland District Health Board

[15](#) Older person driven care: gaps between rhetoric and reality

Anna Gregory University of South Australia

[30](#) Time between Therapeutic Goods Administration (TGA) listing and Pharmaceutical Benefits Advisory Committee (PBAC) review

Alison Pearce Centre for Health Economics Research and Evaluation , UTS

[44](#) What should Indonesian Government do to reduce Dental Caries Problem in Indonesia?

Ninuk Hariyani, Airlangga University, Indonesia

[45](#) A four year follow-up of a computer assisted system for triaging access to public dental care

Kelly Jones University of Adelaide

[59](#) The impact of federal health care policy on birth rates in Western Australia 1995-2004

Kristjana Einarsdottir University of Western Australia

[60](#) The Impacts Of Health Communication Technology In Dissemination Of Contraceptive Use Among Nigeria Teenagers

King Odor University of Ibadan

[74](#) The Challenge of Disaster-related Health Services Research

Kristine Gebbie Flinders University