



## HSRAANZ Webinar – Primary Care Stepping Up (part 2): a story of the early adopters

15 October 2018 @ 11:00 – 12:00pm AEST; 1:00 – 2:00pm New Zealand

Presenter: Dr Lesley Middleton and Phoebe Dunn

This webinar is free, but registration is essential.

To register go: [https://zoom.us/webinar/register/WN\\_e-Yd4yHaTcCd2laZb3SWtg](https://zoom.us/webinar/register/WN_e-Yd4yHaTcCd2laZb3SWtg)

### ABSTRACT

Drawing on a recently completed report for the NZ Productivity Commission on primary care innovation in New Zealand, this session will explore how the environment for primary care has developed since the introduction of the Primary Health Care Strategy in 2001, before going on to discuss the current policy settings and enablers and barriers that exist today. To identify these enablers and barriers we have drawn on past Health Services Research Centre research, on the premise that research should pass on the collective wisdom about the success and failures of previous initiatives across a broad policy domain (Pawson 2006). Linking to [Helen Parker's HSRAANZ webinar](#) in September, we use the recent expansion of the Health Care Home model of care across NZ as an illustrative example of some of the bigger themes at play, and to tell the story of an innovation that has emerged and evolved from the middle of the health system.

### BIOGRAPHIES



**Dr Lesley Middleton** is a Senior Research Fellow with the Health Services Research Centre (HSRC), Faculty of Health, Victoria University of Wellington. Recently she has been assessing whether a number of integrated care initiatives are delivering the expected value to New Zealand District Health Boards. Her background spans both advising on system wide change and researching the results, having held senior management, policy and research roles in the Ministry of Health and the Ministry of Research, Science and Technology. Through her policy roles she has developed an interest in how innovative ideas flow across the health sector. Her research interests span health services

research, public policy, realist research and implementation science. She is coordinating the Health Services Research Centre's recently announced research programme examining the extent to which changes planned for primary care in the past decade have made the difference anticipated. As a building block for this programme, she and HSRC colleagues [recently conducted an assessment](#) of the current receptiveness to innovation in New Zealand's primary care system.



**Phoebe Dunn** is a Research Fellow with the Health Services Research Centre (HSRC) within the newly established Faculty of Health at Victoria University of Wellington. She is currently working on a [HRC-funded project examining the development of community pharmacy services](#) across New Zealand, and on the [recently announced research programme](#) focused on enhancing primary health care services to improve health in Aotearoa/NZ. Before joining the HSRC, Phoebe was a Researcher within the policy team at The King's Fund (London, UK). Here she worked as a generalist whose role involved identifying, analysing and communicating emerging policy issues and co-authoring research and briefing papers for publication.

Learn more about the Health Services Research Association of Australia and New Zealand – [LINK](#)

Submit a topic/presenter for a HSRAANZ Webinar – [LINK](#)