



# HSRAANZ Webinar – Primary Care Stepping Up: learning and outcomes from the New Zealand Health Care Home Programme

17 September 2018 @ 11:00 – 12:00pm AEST

**Presenter: Helen Parker, Director, Pinnacle Ventures and Health Care Home Strategic Lead**

This webinar is free, but registration is essential.

To register go: [https://zoom.us/webinar/register/WN\\_qUQS2-BrQdqL98\\_3LpbSEQ](https://zoom.us/webinar/register/WN_qUQS2-BrQdqL98_3LpbSEQ)

## ABSTRACT

The session will present the core design elements of the New Zealand Health Care Home model, outcomes to date and the learning gained for health policy and practice, change management and the role of patients from Pinnacle's eight years of Health Care Home implementation.

## Biography



Helen Parker's UK clinical, managerial and academic career in health care spanned 30 years. After a career in district nursing and practice nursing, Helen spent some years developing and managing NHS integrated community services as a Director in Primary Care Trusts. She was also a member of the UK Department of Health Transforming Community Services Board. From 2005-2009 Helen was a Senior Fellow and the Co-Director of the Health Services Management Centre, University of Birmingham focusing on evaluation and research of primary care and integrated care models across developed health

systems.

Before moving to New Zealand in late 2013, Helen was a senior fellow with the health think tank The Nuffield Trust, UK and a Director with Practice Partners, an organisation leading the early design and implementation of Super Partnerships, a new ownership and care model for UK general practice.

Since joining Pinnacle, Helen has been leading the strategic model development, implementation and evaluation of the Health Care Home and working on Health Care Home #2 innovations. She has also been working as an external consultant with Australia PHNs, supporting the thinking and implementation of the Health Care Home principles. Alongside her registered nurse qualification Helen has a BSc in Community Health and a Master's degree in Primary Health Care Policy and Management.

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